I am using AutoCAD 2016 and as of this week, it has been crashing every time I have attempted to use it.

**About**

AUTODESK®
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Product Version: M.107.0.0 AutoCAD 2016 SP1

Product Information...

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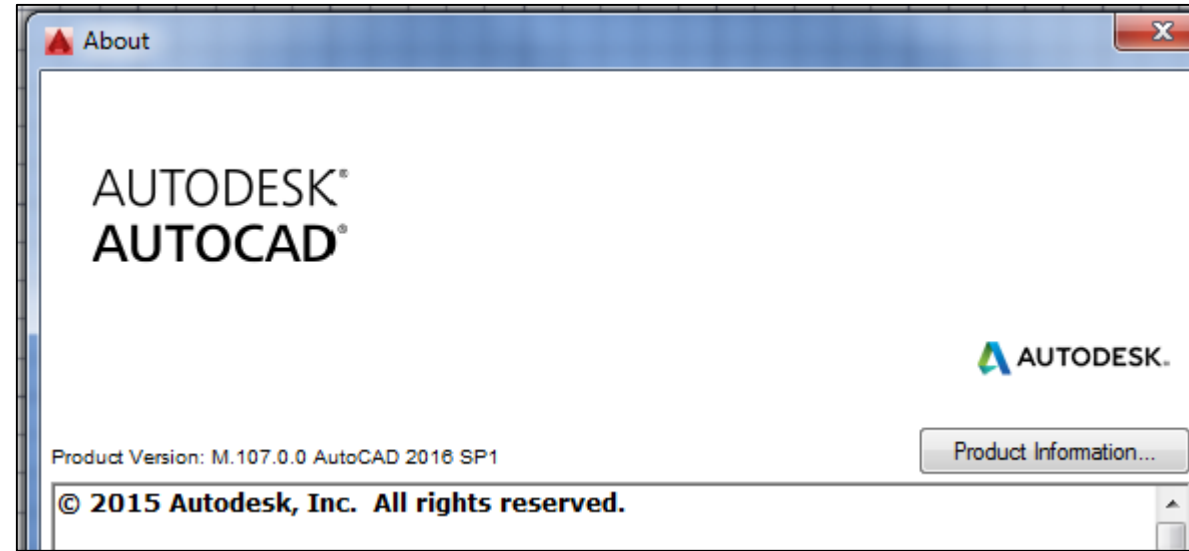
My laptop information for reference if needed.

Windows edition

Windows 7 Enterprise

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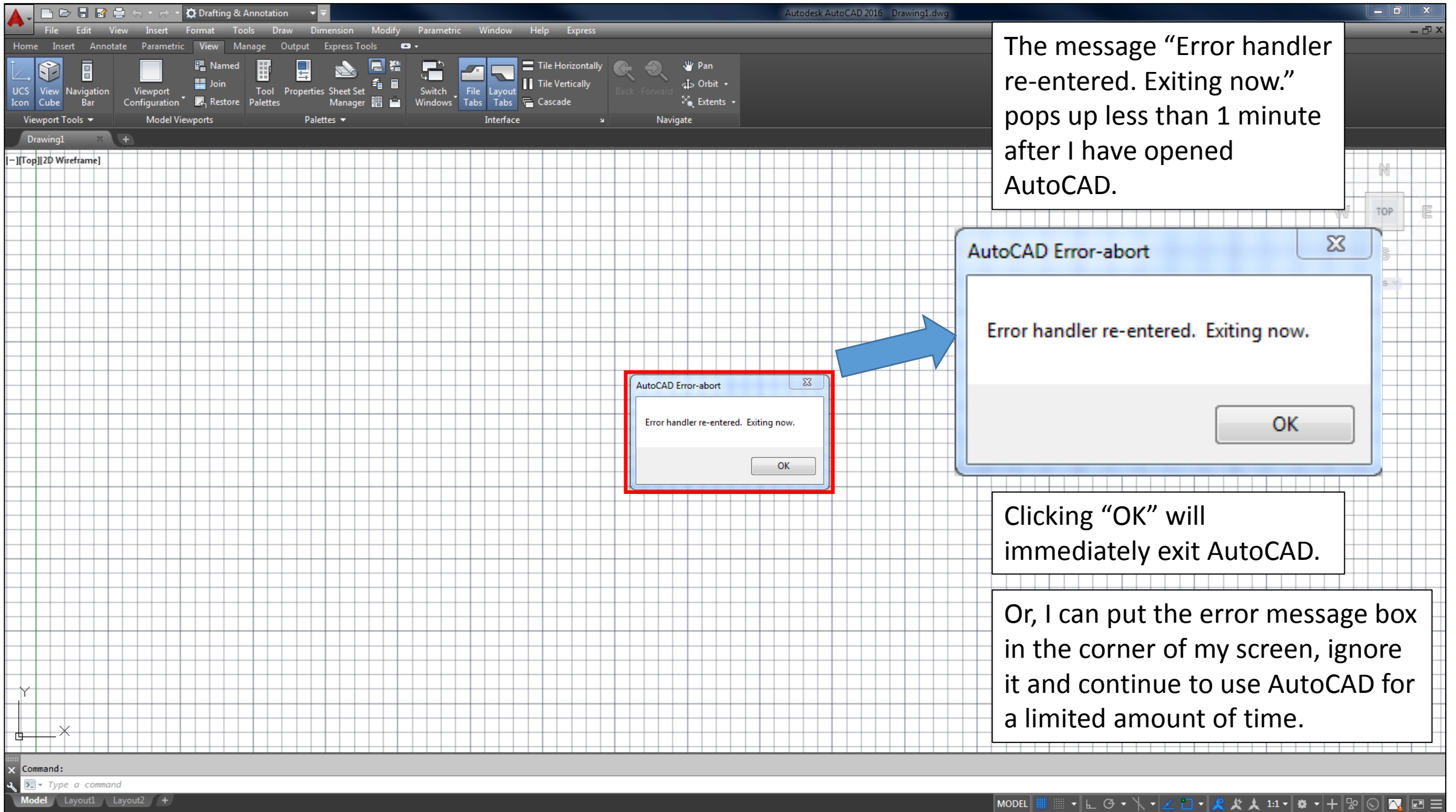
Service Pack 1

Rating: 6.4 Windows Experience Index

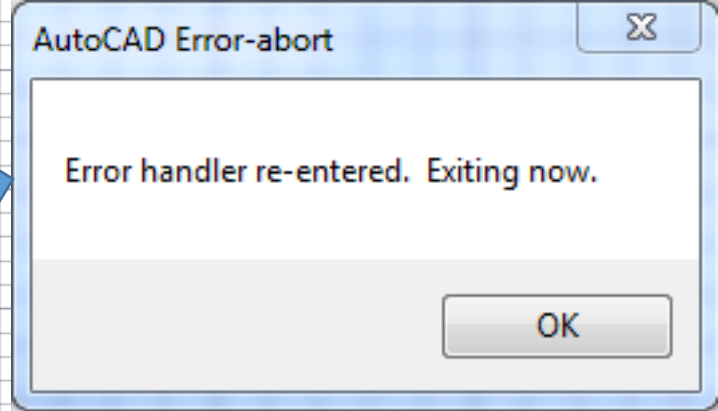Processor: Intel(R) Core(TM) i5-2540M CPU @ 2.60GHz  2.60 GHz

Installed memory (RAM): 8.00 GB (2.94 GB usable)

System type: 32-bit Operating System

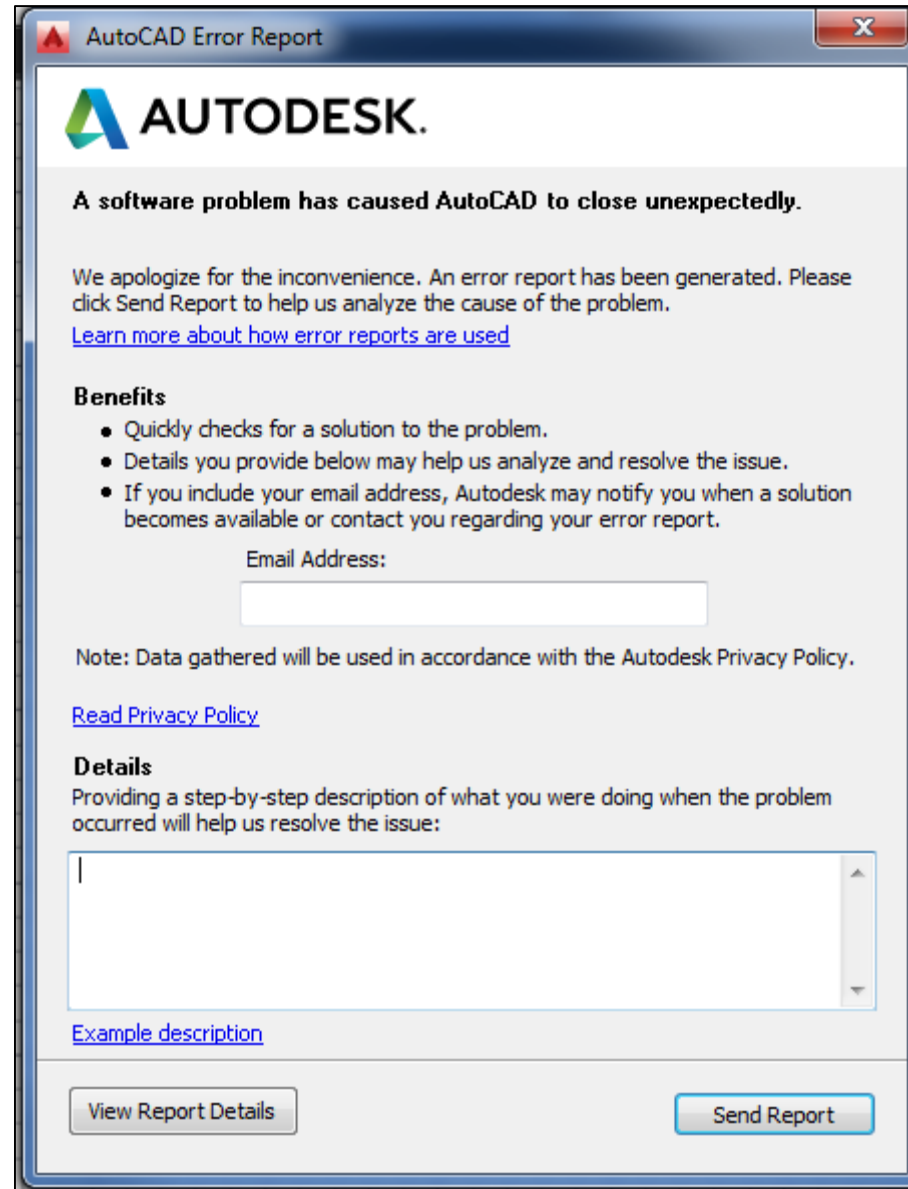Pen and Touch: No Pen or Touch Input is available for this Display

The message "Error handler re-entered. Exiting now." pops up less than 1 minute after I have opened AutoCAD.

**AutoCAD Error-abort**

Error handler re-entered. Exiting now.

OK

Clicking "OK" will immediately exit AutoCAD.

Or, I can put the error message box in the corner of my screen, ignore it and continue to use AutoCAD for a limited amount of time.

Shortly after the error message appears, I receive a prompt to send an AutoCAD Error Report. I have submitted several of these.

After I receive the first prompt to send an AutoCAD Error Report, I get another one. Again, I have submitted several of these.

Here is the report information of the latest error report I have submitted.

## AutoCAD Error Report Details

Error signature
- Application: AutoCAD
- Version: M.107.0.0
- Error: Unhandled Exception

This error report includes the following:
- Operating System name and version
- Product name and version
- Graphics configuration driver name and version
- Applications that were loaded when the error occurred
- Active command when the error occurred
- Computer name (if enabled via the Deployment Wizard or the CAD Manager Control utility)

Note: Even if you don't provide your contact information, it may be present in your error files. For questions about how this data is treated, please review the Autodesk Privacy Policy.

Read Privacy Policy

**Report Contents**
The error report contains the following files:

```
acminidump.dmp
dmpuserinfo.xml
dumpdata.zip
```

File details:

View file contents

Close

## AUTODESK.

### AutoCAD® 2016

**Thank you for sending your error report CER_149034301 to Autodesk.**

We will analyze your report to determine how it can help us to improve our products and your experience with them. We will use the email address you provided to notify you when a solution is available.

If you want to contact Customer Support to follow up on this issue, please provide the error report number for tracking purposes.