

ACAD FATAL ERROR

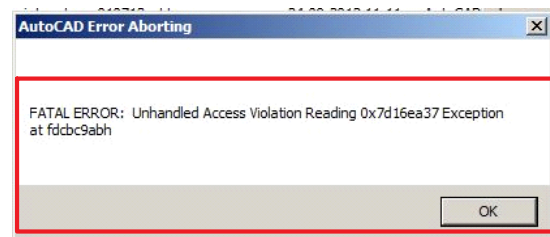
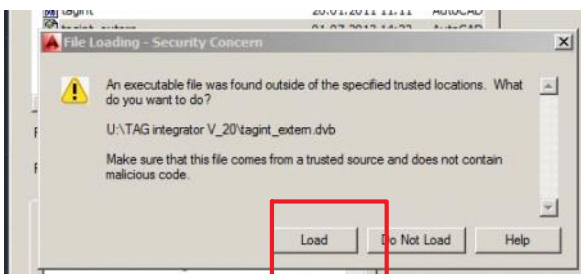
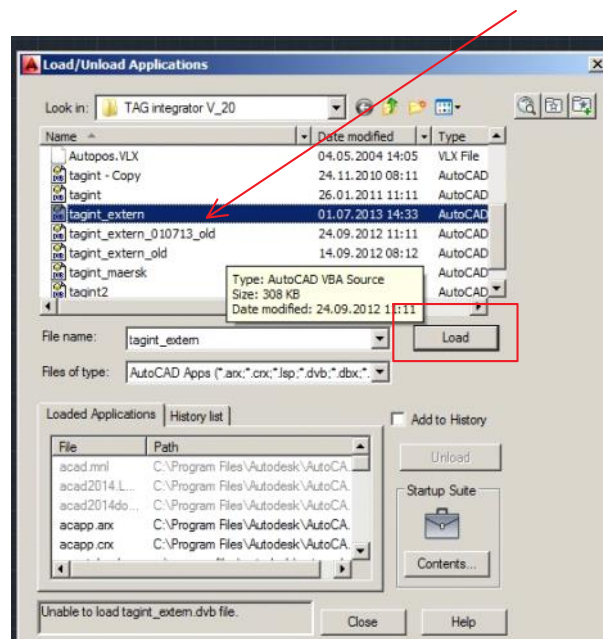
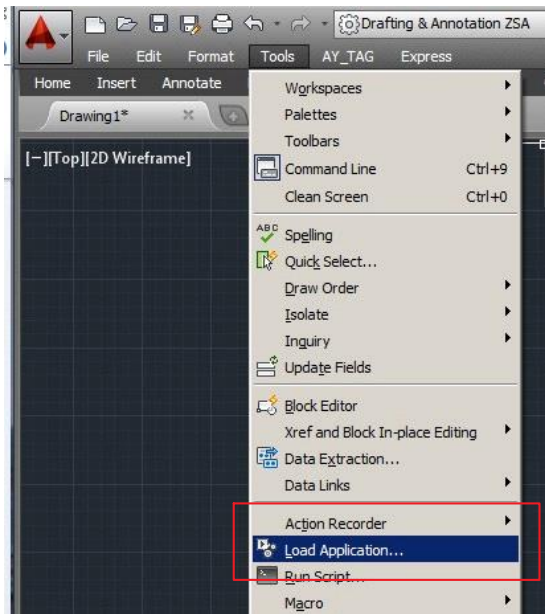
12. februar 2014
08:57

Need help for Typical FATAL ERROR:

Unhandled Access Violation Reading 0x7d16ea37 Exception at fdc99abh.

FATAL ERROR appear every time after we try to load any AutoCAD VBA application
TOOLS/Load App/...or
TOOLS/Macro/VBA Manager/Load.

This is happend on brand new HP machine with WIN 7 Ent SP1;
Product Version: I.108.0.0 AutoCAD 14 SP1;
We had tried to uninstall and reinstall AutoCAD as well as Viusal Basic.
VBA application is on Server and works with other machines on same platfroms with out any problem.



About

Serial number: 393-69671103
Product Version: 1.108.0.0, AutoCAD 2014 SP1



View basic information about your computer

Windows edition

Windows 7 Enterprise

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Service Pack 1

System

Rating:	Windows Experience Index
Processor:	Intel(R) Xeon(R) CPU E5-2620 v2 @ 2.10GHz 2.10 GHz
Installed memory (RAM):	16,0 GB
System type:	64-bit Operating System
Pen and Touch:	No Pen or Touch Input is available for this Display

Computer name, domain, and workgroup settings

Computer name:	2464
Full computer name:	2464.akeryards.as
Computer description:	
Domain:	akeryards.as

Performance Tuner Results Log
Version: 19.1.1.42
Date of Last Tune:

Machine Configuration

Processor Speed : 2.1 GHZ
RAM : 16308 MB

3D Device

Name : NVIDIA Quadro K2000
Manufacturer : NVIDIA
Chip set : Quadro K2000
Memory : 1700 MB
Driver : 9.18.0013.2078

Your machine contains a 3D Device that is not certified.

As more graphics cards and 3D display drivers are tested, they are added to a list on the Autodesk website.

You can check for updates and download the latest certification list at any time. Run the 3DCONFIG command and click the Check for Updates button.

Current application driver: acaddm11.hdi

Current Effect Status:

Enhanced 3D Performance: Available and on
Smooth display: Available and off
Gooch shader: Available and using hardware
Per-pixel lighting: Available and on
Full-shadow display: Available and on
Texture compression: Available and off
Advanced material effects: Available and on

Available application drivers and effect support:

Software driver
Effect support:

Enhanced 3D Performance: Not applicable
Smooth display: Not applicable
Gooch shader: Software emulation only
Per-pixel lighting: Not applicable
Full-shadow display: Not applicable
Texture compression: Not applicable
Advanced material effects: Not applicable

Autodesk driver: Not Certified
Effect support:

Enhanced 3D Performance: Available
Smooth display: Available
Gooch shader: Available
Per-pixel lighting: Available
Full-shadow display: Available
Texture compression: Available
Advanced material effects: Available

Product Information

[Product Information Properties]
12. februar 2014 08:38:44

License name: Autodesk AutoCAD 2014

Computer host name: 2464

Product serial number: 393-69671103

License type: Network

License expiration date: None

License behavior: Permanent

License usage type: Commercial

License ID: 86063ACD_2014_OF

License server: aukra-ad1

ACAD ERROR DATA

<file:///O:\DAK\USER\ZSA\TEMP\FATAL ERROR ACAD\dumpdata.zip>

<file:///O:\DAK\USER\ZSA\TEMP\FATAL ERROR ACAD\dmpuserinfo.xml>

<file:///O:\DAK\USER\ZSA\TEMP\FATAL ERROR ACAD\acminidump.dmp>

