



I have installed AutoDESK Desktop connector.

When I try to use Recap Photo 2022 Version, above message pops up.

I click "here" hyperlink.

This is the page presented to me:

The screenshot displays the Autodesk Drive web interface. The browser address bar shows the URL `drive.autodesk.com/home`. The page header includes the Autodesk Drive logo and a search bar. The main content area is titled "My Data" and features a table with the following columns: Name, Last Updated, Created By, Size, and Version. A single file is listed: "Siji Crusher Jan 2021", updated "an hour ago" by "Seshagiri Muthya". On the left sidebar, there are buttons for "Upload" and "New Folder", and a "Get Desktop Connector" button. Below the sidebar, there is a section for "Fusion 360" with the text "Take your project workflows to the next level." The Windows taskbar at the bottom shows several open files, including "Annual Leave Usm...pdf", "DMS Setup for Ses...xlsx", "IR_1234_20210505...zip", "Razen AL Quaa3-A...jxl", "210506ADGR5.zip", and "210506ADGR5-C409.zip".

Name	Last Updated	Created By	Size	Version
Siji Crusher Jan 2021	an hour ago	Seshagiri Muthya		

I then click on "Get Desktop Connector" which takes me to this page:

The screenshot shows a web browser window with the URL `help.autodesk.com/view/CONNECT/ENU/?guid=GUID-03D59AAD-65B0-45E3-84F2-A12AAA5BB267`. The page title is "AUTODESK® DESKTOP CONNECTOR". The left sidebar contains a navigation menu with items like "Autodesk Desktop Connector", "What's New for Desktop Connector", "Desktop Connector Release Notes", "Retired Releases - February 2021", "Install and Update Desktop Connector", "Get Started with Desktop Connector", "User's Guide for Desktop Connector", "Autodesk installation basics", and "Installation administrator's guide".

Desktop Connector Release Notes

A detailed description of the resolved issues and enhancements for the current release.

Important: If upgrading from any build prior to 14.8.0.1381. Please read and understand the section **BIM 360 to Autodesk Docs migration** on the Frequently Asked Questions page prior to installing this update of Desktop Connector. Consider discussing this update with your IT/CAD Manager prior to updating. Once migrated, applications which have file references supported by Desktop Connector will have their reference paths to the new location fixed automatically during normal operations (ex. Opening a file from the workspace). File types which don't have Desktop Connector reference support and are using absolute paths to maintain file references may need to have those paths resolved manually.

- Opening files from previously created **Recently Used** in applications may be broken since the path to those files has changed.
- The shortcut of BIM 360 hub in the File Open and Save As dialog of Civil 3D will be broken after upgrading to 14.8.0.1381 or after. The impacted versions are Civil 3D 2020.5 and 2021.2 and older versions.

April 28, 2021 (v. 14.9.0.1430)

Download Windows Version

New Features and Enhancements

- Desktop Connector will appear on the Products & Services site in the coming weeks.
- Desktop Connector installation experience standardized with common Autodesk Installation Framework
- Desktop Connector download is a self-extracting executable
 - Extract the contents to a location to install from and run the `setup.exe`
 - Optionally run `"Setup.exe --silent"` from command line to install silently
- Update Suppression Notification documentation available in new Administrators page

Older Releases

See new features and enhancements in older releases of Desktop Connector. Previous releases of Autodesk Desktop Connector are available for download. You must uninstall the current version of Desktop Connector before installing an older version.

Note: Desktop Connector support is limited to the current release. Ensure that you are using the current release before contacting Autodesk support.

March 25, 2021 (v. 14.8.0.1381)

Important: Please read and understand the section **BIM 360 to Autodesk Docs migration** on the Frequently Asked Questions page prior to installing this update of Desktop Connector. Consider discussing this update with your IT/CAD Manager prior to updating.

The taskbar at the bottom shows several open files, including PDFs, Excel files, and ZIP files.

I am lost here.

Need help.

Thanks.