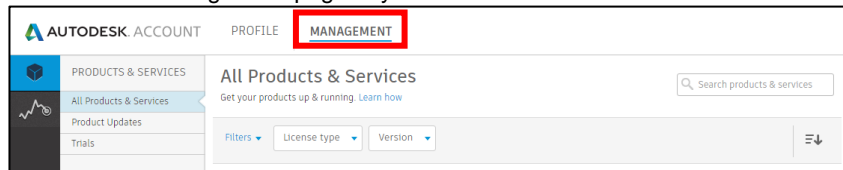
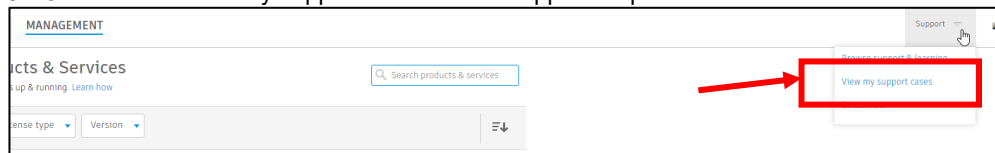


Creating a support case for PartMaker software in your Autodesk Account:

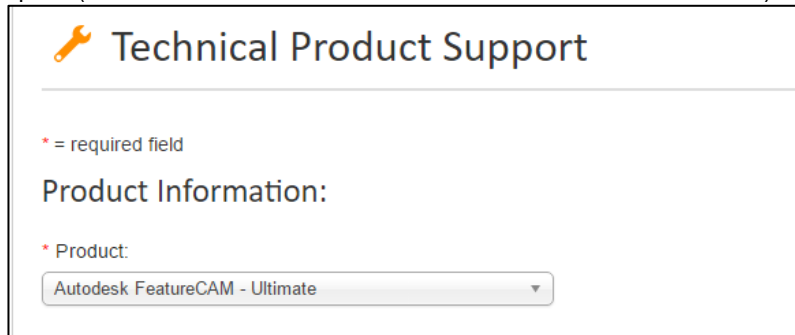
1. Log into your Autodesk account at [Accounts.autodesk.com](https://accounts.autodesk.com)
2. Go to the Management page of your account.



3. Click on the “View my support cases” in the support dropdown menu



4. Create a Technical Product Support case
5. In the Product section select the “Autodesk FeatureCAM – Ultimate” option (this is because PartMaker is bundled with FeatureCAM Ultimate)

A screenshot of the 'Technical Product Support' form. The title 'Technical Product Support' is at the top with a wrench icon. Below it, a legend indicates that an asterisk (*) denotes a required field. The 'Product Information' section contains a dropdown menu for 'Product' with 'Autodesk FeatureCAM - Ultimate' selected.

6. In the subject line start off with “PMK-“ to show this is a PartMaker question.
7. Fill out the rest of the case with the needed details.