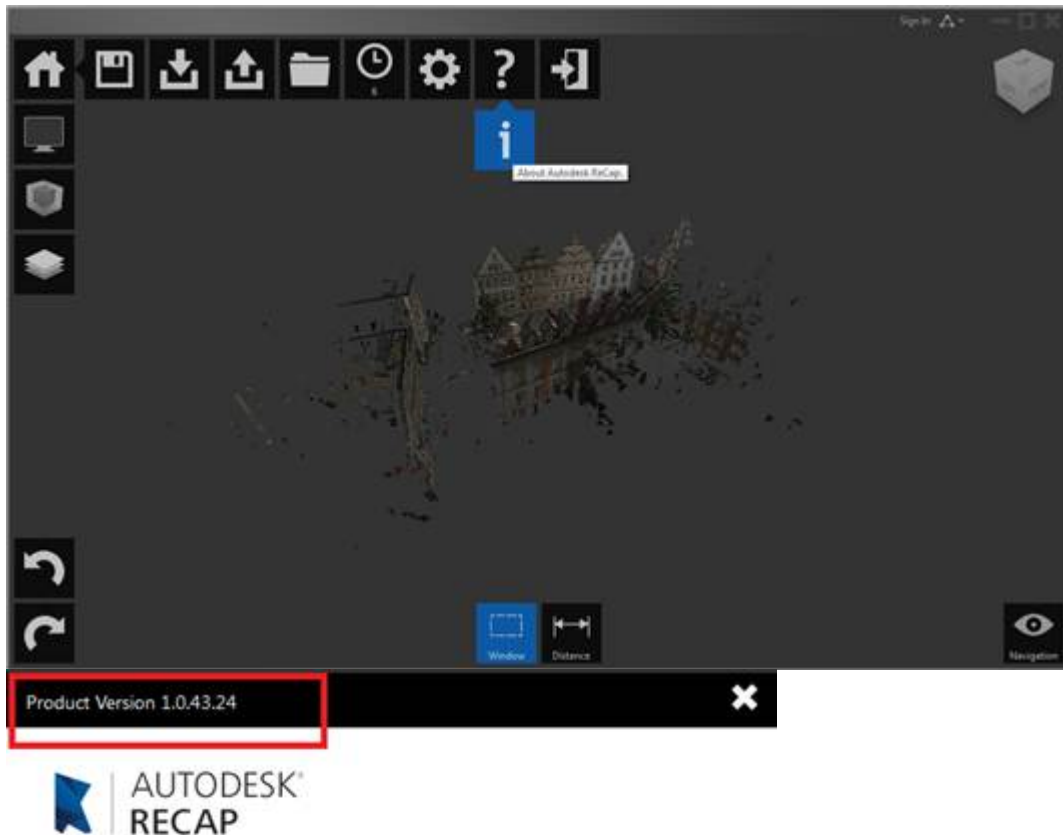


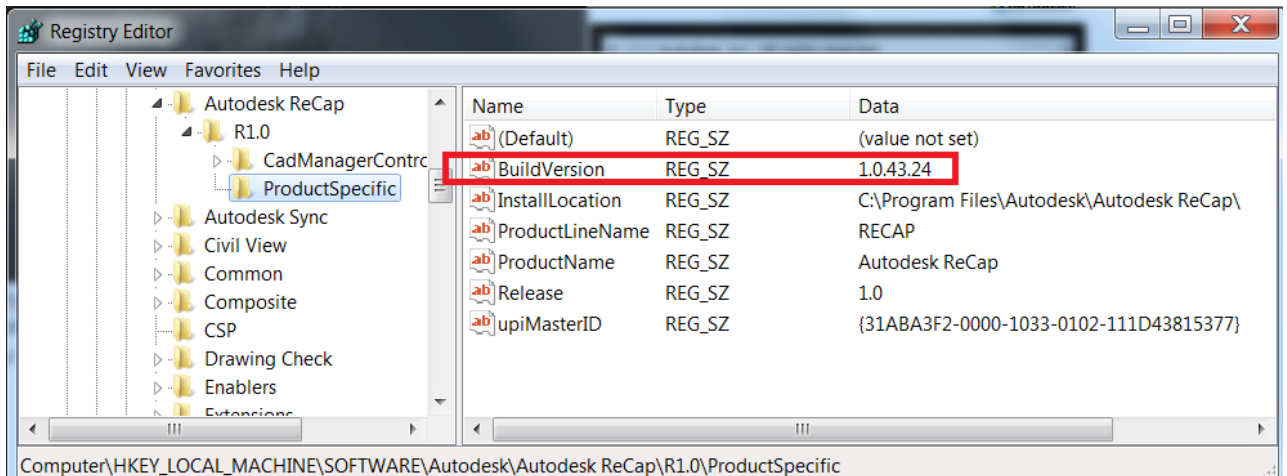
Step 1: Check your ReCap version installed.

By click the about box. From the screenshot below, it's 1.0.43.24 which is installed with IDS suites.

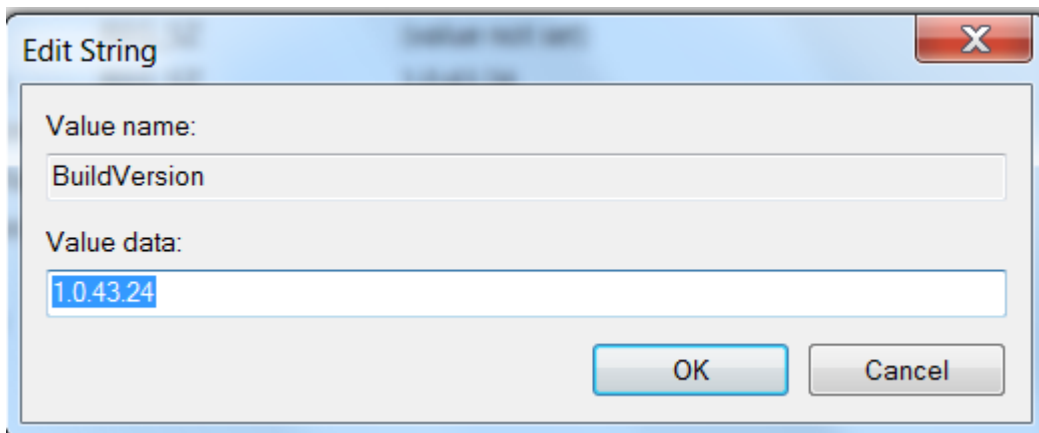


Step 2: Check the ReCap version written in your system registry and update it to match the version found in Step 1.

Got to Windows Registry Editor by run REGEDIT from windows start menu.
Find the key: HKEY_LOCAL_MACHINE\SOFTWARE\Autodesk\Autodesk ReCap\R1.0\ProductSpecific



Check the BuildVersion. If the Data doesn't match the build version which you got in Step 1, please update it by right click on "BuildVersion" and "Modify". Input the correct build version.



Step 3: Close Registry Editor and restart your computer. Launch ReCap and start live update.