# **Questions and Answers**

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### 1. General Product Information

### 1.1 What is Autodesk Inventor Publisher?

Autodesk<sup>®</sup> Inventor<sup>®</sup> Publisher is innovative technical communications software that can help manufacturers explain and differentiate their products with clear, accurate and compelling 2D and interactive 3D technical documentation.

1.2 How is Inventor Publisher 2013 R1 different than Inventor Publisher 2013?

Inventor Publisher 2013 R1 is compatible with all Autodesk 2014 file formats, allowing users to work with the most up-to-date files including support for Autodesk® Vault 2014. Inventor Publisher 2013 R1 includes many bug fixes, is an improvement on the user experience and has some new functionalities related to the Autodesk® 360 service. More information is available on the WikiHelp here.

### 1.3 What's New in Inventor Publisher 2013 R1?

Inventor Publisher 2013 R1 delivers some user-requested enhancements and innovations and fixes from the Inventor Publisher 2013 release. Higher quality and added control to vector outputs, support for custom materials from Inventor software and the ability to add/edit model metadata properties are a few examples of the new features implemented in this release. For a complete list of new features and fixes, please visit the WikiHelp <a href="here">here</a>.

### 1.4 Where is Inventor Publisher 2013 R1 available?

Inventor Publisher 2013 R1 software is available worldwide beginning from May 8, 2013.

#### 1.5 Is there a 30-day trial available?

Yes, a free 30-day trial of Inventor Publisher 2013 R1 is available from <a href="https://www.autodesk.com/inventorpublisher">www.autodesk.com/inventorpublisher</a>

### 2. Installation, Configuration and Licensing

**2.1** Is the R1 update a full install or does it install on top of the original version? Autodesk Inventor Publisher 2013 R1 requires a full software installation

**2.2 Can I install and run Inventor Publisher 2013 R1 alongside Inventor Publisher 2013?**Both versions can be installed on the same machine, and either can be run at any time. Running both Inventor Publisher 2013 and Inventor Publisher 2013 R1 concurrently is not recommended.

### 2.3 How can I tell if I have the update or the original version?

The easiest way to tell is via a visual inspection: The launch screen and box for the update features "R1" in the text. The Inventor Publisher 2013 R1 desktop icon and numerous places within the product indicate "R1" as well.

AUTODESK INVENTOR PUBLISHER 2013 R1 QUESTIONS AND ANSWERS

### Autodesk® Inventor® Publisher 2013 R1





Inventor Publisher 2013 R1

Inventor Publisher 2013

Note that official licensing files, SKU information, and purchase paperwork will continue to list Inventor Publisher 2013 even after the R1 update becomes available.

### 2.4 How do I get the updated R1 software?

After May 8 2013, new purchases of Inventor Publisher 2013 will be fulfilled with product boxes that contain Inventor Publisher 2013 R1 software.

For Inventor Publisher subscription customers, the download of Inventor Publisher 2013 R1 software is available on the Subscription Center <a href="https://www.autodesk.com/subscription">www.autodesk.com/subscription</a>

**2.5 Do I need a different serial number or product key for Inventor Publisher 2013 R1?**No. Subscription customers with properly licensed Inventor Publisher 2013 software can simply install the Inventor Publisher 2013 R1 software update, making sure to enter the same serial number and product key (666E2) during the installation process.

You can find your original serial number on the back of your original Inventor Publisher 2013 product box, in the About box of Inventor Publisher 2013, or on your Subscription Center account.

### 2.6 Is network licensing available?

Yes, network licensing continues to be available for Inventor Publisher 2013 R1 exactly the same as for Inventor Publisher 2013.

## 3. Compatibility and Interoperability

### 3.1 Are my original IPB files compatible with the updated files?

Yes, IPB files from Inventor Publisher 2013 are forward compatible to Inventor Publisher 2013 R1. Files from the updated software are not backwards compatible to Inventor Publisher 2013. Performing an Update operation to original IPB files with the updated software is required to re-import Inventor data such as BOM information, decals and enhanced materials.

3.2 Are the system requirements from Inventor Publisher 2013 R1 different? No, the system requirements remain the same and can be found here: <a href="https://www.autodesk.com/inventorpublisher">www.autodesk.com/inventorpublisher</a>

AUTODESK INVENTOR PUBLISHER 2013 R1 QUESTIONS AND ANSWERS

# 4. Mobile Viewer and Online Sharing

### 4.1 What is the Autodesk Inventor Publisher Mobile Viewer?

Autodesk Inventor Publisher Mobile Viewer (IPMV) allows you to interactively view animated 3D instructions created with Autodesk Inventor Publisher desktop software. The Mobile Viewer is a free App available for download on Apple, Samsung and Android mobile devices.

### 4.2 Where can I get the Inventor Publisher Mobile Viewer?

This App is available for free from the following eStores:

Apple App Store, Google Play, and Samsung App

# 4.3 Do I need a mobile device like an iPad or Android Tablet to use Inventor Publisher 2013 R1?

No, mobile devices are just one more option for viewing files created in Inventor Publisher desktop software For more information on the system requirements of Inventor Publisher 2013 R, visit www.autodesk.com/inventorpublisher

#### 4.4 Do I need to have a license of Inventor Publisher 2013 R1 to use the IPMV?

No. Anyone can use the Mobile Viewer (IPMV). However to view content that is relevant to you beyond the sample content files that are included with the App, IPMV users will need to receive online or local access to Inventor Publisher Mobile (IPM) or .INSTRUCTION files created by a user of the desktop Inventor Publisher software.

For example, a service technician who has the IPMV can view files created and shared by the service engineer who uses the desktop Inventor Publisher software.

### 4.5 Do I need an Autodesk Account to Publish to Web & Mobile?

An Autodesk Account is only necessary for subscription customers who wish to take advantage of Autodesk's online services to view and/or share Inventor Publisher Mobile files online. Many users may find this option to be convenient because the IPMV is integrated with Autodesk Accounts for easy sharing and viewing, but it is not required.

A Save Local option in the Publish to Web and Mobile dialog box lets users save their files to their own hard drive or network space. Files can then be delivered to the mobile devices as email attachments or via iTunes File Sharing without needing to use Autodesk's online services.

# 4.6. I already have an Autodesk log-on for newsgroup, Subscription Center access, and/or Beta testing. Will this log-on work as my Autodesk Account?

Your current Autodesk log-on will work for access to the Publish to Web and Mobile online functionality.

**4.7** How do I get an Autodesk Account for online Publish to Web & Mobile capabilities? Inventor Publisher 2013 R1 software will prompt users to sign-up for a free Autodesk Account when first attempting to Publish to Web & Mobile. The direct link is <a href="https://www.360.autodesk.com">www.360.autodesk.com</a>

### Autodesk® Inventor® Publisher 2013 R1

# **4.8 Can we have more than one Autodesk Account connected to one serial number?** Yes. Inventor Publisher 2013 R1 can be network licensed

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