

7-7-2010

- I uninstalled.
- Turned anti-virus off and reinstalled.
- When launching I got another error message (Figure 1)
- When I went to TEMP folder to retrieve the install log as you requested there is nothing that looks like what you asked for. I have sent a pic of my TEMP folder with all the files that were modified at the time and date I reinstalled (Figure 2)

I really do appreciate the help.

**Figure 1**

See the end of this message for details on invoking  
just-in-time (JIT) debugging instead of this dialog box.

\*\*\*\*\* Exception Text \*\*\*\*\*

System.NullReferenceException: Object reference not set to an instance of an object.

at Autodesk.AutoCAD.Ribbon.RibbonPaletteSet.LoadRibbon(Boolean bApplyWorkspace)

at Autodesk.AutoCAD.Ribbon.RibbonPaletteSet.Initialize()

at Autodesk.AutoCAD.Ribbon.RibbonServices.CreateCooperPopupPaletteSet()

at Autodesk.Cooper.Commands.ShowStartupExperience()

at Autodesk.AutoCAD.Runtime.CommandClass.InvokeWorker(MethodInfo mi, Object commandObject, Boolean bLispFunction)

at Autodesk.AutoCAD.Runtime.CommandClass.InvokeWorkerWithExceptionFilter(MethodInfo mi, Object commandObject, Boolean bLispFunction)

at Autodesk.AutoCAD.Runtime.CommandClass.Invoke(MethodInfo mi, Boolean bLispFunction)

at Autodesk.AutoCAD.Runtime.CommandClass.CommandThunk.Invoke()

\*\*\*\*\* Loaded Assemblies \*\*\*\*\*

mscorlib

Assembly Version: 2.0.0.0

Win32 Version: 2.0.50727.4927 (NetFXspW7.050727-4900)

CodeBase: file:///C:/Windows/Microsoft.NET/Framework/v2.0.50727/mscorlib.dll

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acdbmgd

Assembly Version: 18.0.0.0

Win32 Version: 18.0.0.C.460

CodeBase: file:///C:/Program%20Files/Autodesk/AutoCAD%20Freestyle/AcdbMgd.DLL

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msvcm90

Assembly Version: 9.0.30729.4926

Win32 Version: 9.00.30729.4926

CodeBase:

file:///C:/Windows/WinSxS/x86\_microsoft.vc90.crt\_1fc8b3b9a1e18e3b\_9.0.30729.4926\_none\_508ed732bcb0e5a/msvcm90.dll

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System

Assembly Version: 2.0.0.0

Win32 Version: 2.0.50727.4927 (NetFXspW7.050727-4900)

CodeBase: file:///C:/Windows/assembly/GAC\_MSIL/System/2.0.0.0\_\_b77a5c561934e089/System.dll

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System.Xml

Assembly Version: 2.0.0.0

Win32 Version: 2.0.50727.4927 (NetFXspW7.050727-4900)

CodeBase:

file:///C:/Windows/assembly/GAC\_MSIL/System.Xml/2.0.0.0\_\_b77a5c561934e089/System.Xml.dll

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System.Drawing

Assembly Version: 2.0.0.0

Win32 Version: 2.0.50727.4927 (NetFXspW7.050727-4900)

CodeBase:

file:///C:/Windows/assembly/GAC\_MSIL/System.Drawing/2.0.0.0\_\_b03f5f7f11d50a3a/System.Drawing.dll

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PresentationFramework

Assembly Version: 3.0.0.0

Win32 Version: 3.0.6920.5001 built by: Win7RTMGDR

CodeBase:

file:///C:/Windows/assembly/GAC\_MSIL/PresentationFramework/3.0.0.0\_\_31bf3856ad364e35/PresentationFramework.dll

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WindowsBase

Assembly Version: 3.0.0.0

Win32 Version: 3.0.6920.5001 built by: Win7RTMGDR

CodeBase:

file:///C:/Windows/assembly/GAC\_MSIL/WindowsBase/3.0.0.0\_\_31bf3856ad364e35/WindowsBase.dll

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PresentationCore

Assembly Version: 3.0.0.0

Win32 Version: 3.0.6920.5001 built by: Win7RTMGDR

CodeBase:

file:///C:/Windows/assembly/GAC\_32/PresentationCore/3.0.0.0\_\_31bf3856ad364e35/PresentationCore.dll

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AdWindowsInterop

Assembly Version: 0.0.0.0

Win32 Version: 18.0.0.C.460

CodeBase: file:///C:/Program%20Files/Autodesk/AutoCAD%20Freestyle/AdWindowsInterop.DLL

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AdWindows

Assembly Version: 2.1.0.0

Win32 Version: 2.1.123.0

CodeBase: file:///C:/Program%20Files/Autodesk/AutoCAD%20Freestyle/AdWindows.DLL

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acmgd

Assembly Version: 18.0.0.0

Win32 Version: 18.0.0.C.460

CodeBase: file:///C:/Program%20Files/Autodesk/AutoCAD%20Freestyle/acmgd.DLL

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System.Configuration

Assembly Version: 2.0.0.0

Win32 Version: 2.0.50727.4927 (NetFXspW7.050727-4900)

CodeBase:

file:///C:/Windows/assembly/GAC\_MSIL/System.Configuration/2.0.0.0\_\_b03f5f7f11d50a3a/System.Configuration.dll

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AcWindows

Assembly Version: 18.0.0.0

Win32 Version: 18.0.0.C.460

CodeBase: file:///C:/Program%20Files/Autodesk/AutoCAD%20Freestyle/AcWindows.DLL

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System.Core

Assembly Version: 3.5.0.0

Win32 Version: 3.5.30729.4926 built by: NetFXw7

CodeBase:

file:///C:/Windows/assembly/GAC\_MSIL/System.Core/3.5.0.0\_\_b77a5c561934e089/System.Core.dll

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System.Windows.Forms

Assembly Version: 2.0.0.0

Win32 Version: 2.0.50727.4927 (NetFXspW7.050727-4900)

CodeBase:

file:///C:/Windows/assembly/GAC\_MSIL/System.Windows.Forms/2.0.0.0\_\_b77a5c561934e089/System.Windows.Forms.dll

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System.Xml.Linq

Assembly Version: 3.5.0.0

Win32 Version: 3.5.30729.4926 built by: NetFXw7

CodeBase:

file:///C:/Windows/assembly/GAC\_MSIL/System.Xml.Linq/3.5.0.0\_\_b77a5c561934e089/System.Xml.Linq.dll

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AcWindows.resources

Assembly Version: 18.0.0.0

Win32 Version: 18.0.0.C.460

CodeBase: file:///C:/Program%20Files/Autodesk/AutoCAD%20Freestyle/en-US/AcWindows.resources.DLL

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AcCui

Assembly Version: 18.0.0.0

Win32 Version: 18.0.0.C.460

CodeBase: file:///C:/Program%20Files/Autodesk/AutoCAD%20Freestyle/AcCui.DLL

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\*\*\*\*\* JIT Debugging \*\*\*\*\*

To enable just-in-time (JIT) debugging, the .config file for this application or computer (machine.config) must have the jitDebugging value set in the system.windows.forms section.

The application must also be compiled with debugging enabled.

For example:

<configuration>

```
<system.windows.forms jitDebugging="true" />
```

```
</configuration>
```

When JIT debugging is enabled, any unhandled exception will be sent to the JIT debugger registered on the computer rather than be handled by this dialog box.

Figure 2

