

# Configurator 360

## Known Limitations

<http://help.autodesk.com/view/CFG360/ENU/?guid=GUID-96EA0CAA-73BB-42C2-94D8-73CC76791DC7>

### Configurator 360

The options available to debug problems with your models are:

- Make sure the models work in desktop Inventor/ETO.
- Review the log for errors.
- Send us email about the model/parameters/log, and let us look into it.

The following are known limitations and issues:

- Configurator 360 requires that part files contain at least one solid body.
- Design names do not support full Unicode characters.
- Inventor features that use system fonts, such as Emboss, do not always have the correct font available on the server. Contact Autodesk for a list of fonts available on the servers, or to request that we add a font.
- Features that you create in an Assembly do not display, and the relevant parts display in their original state.
- For designs that contain patterns, some aspects of performance are proportional to the total number of occurrences in the pattern.
- The Materials library in Inventor is not fully supported. Textures, transparency (like Glass), and other texture-based image enhancements are not yet supported.
- Surface bodies do not display in the viewer. These entity types are visible when the image is generated.
- Configurator 360 does not support:
  - Files that do not work in Inventor 2014.
  - Positional representations
  - iPart and iAssembly files, factory or member (triggers a warning), unless the iPart or iAssembly are components within a larger assembly.

Note: You can add the occurrence of the factory file into an Inventor assembly (IAM) and upload it as a ZIP.

- Models that use Inventor addins (triggers a warning)  
Addins include, but are not limited to:
  - Frame Generator
  - Tube and Pipe
  - Cable and Harness
  - Content Center

Models that use Content Center dynamically are not supported. Models that contain content that originally came from Content Center are OK, as long as the library files are included in the zipped upload.

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### iLogic limitations and issues

- iLogic rules cannot use any interactive functions, including forms.
- iLogic Measure functions are not available.
- iLogic rules that attempt to save any documents are not allowed.
- iLogic DLLs must be compatible with Inventor 2014.
- Configurator 360 cannot migrate iLogic rules from Inventor 2010 and earlier. To use iLogic rules from Inventor 2010 and earlier, migrate the files in desktop Autodesk Inventor before uploading.
- Configurator 360 uses Inventor Server. In iLogic rules, you cannot use the ThisApplication object (it is not a valid reference: its value is Nothing). Use ThisServer (of the type InventorServerObject) instead. ThisServer also works in full Inventor. It provides a subset of the functionality that is available on ThisApplication. Some of the properties of ThisApplication (such as ActiveDocument and CommandManager) are not available on ThisServer.
- Configurator 360 does not support models that utilize iLogic Excel functions.