

Installation Issues of: Navisworks Freedom 2014-2015 on Windows 8 or 8.1 OS

When installing Navisworks Freedom 2014 or greater on any device running Windows 8 or 8.1, there is a key component that **MUST** be installed in order for the installation of the software to be successful. The component, .NET Framework 3.5 SP1 (which includes .NET 2.0 and 3.0). There is 2 ways of installing this 3rd party distributable and this guide will show you how.

Option 1:

You can activate or install the component by doing it locally on the machine itself via Control Panel/Uninstall Program portion of your computer.

Answers



Here is what I did on my Surface Pro 2 running windows 8.1 to fix the problem.


(extracted from a Microsoft web page)



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Turn on .NET Framework 3.5 in Control Panel

1. Open Control Panel by swiping in from the right edge of the screen, tapping Search (or if you're using a mouse, pointing to the upper-right corner of the screen, moving the mouse pointer down, and then clicking Search), entering Control Panel in the search box, and then tapping or clicking Control Panel.
2. Under View choose Large icons, and then tap or click Programs and Features.
3. Tap or click Turn Windows features on or off.  You might be asked for an admin password or to confirm your choice.
4. Select .NET Framework 3.5 (includes .NET 2.0 and 3.0), and then tap or click OK.

Small Basic installed without any problems.

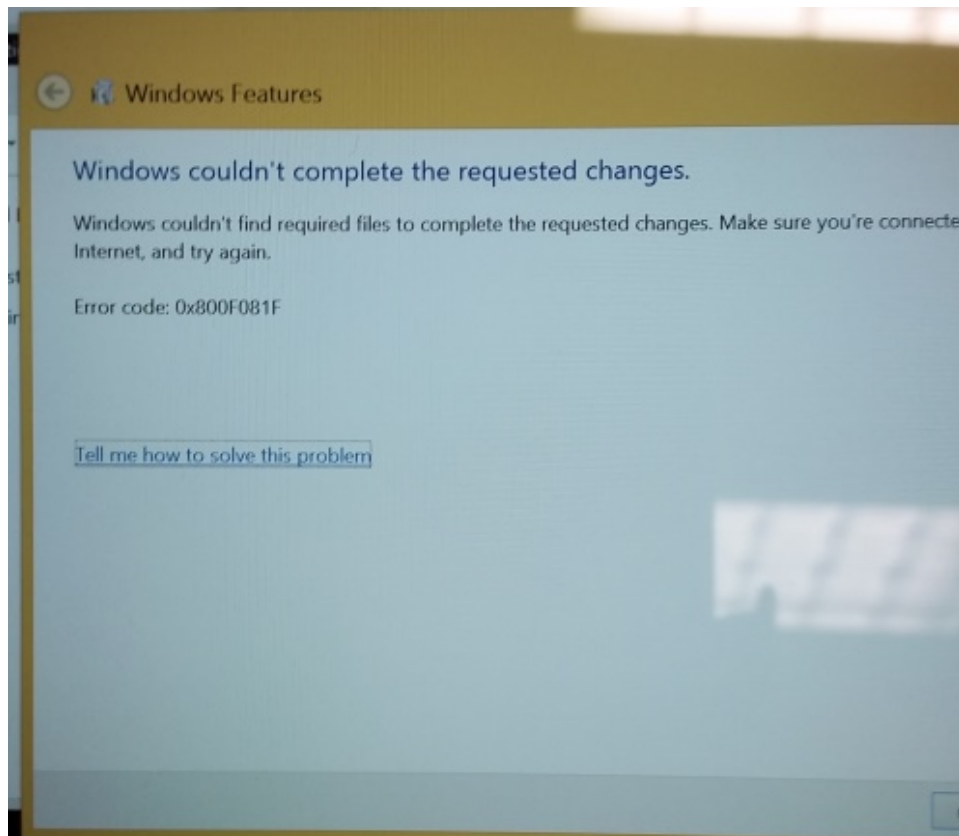
Marked as answer by [BlackwoodAus](#) Sunday, November 24, 2013 5:59 AM

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Option 2:

You can install this component through the installation files of Navisworks Freedom itself via Autodesk Subscription Manager or Autodesk Media Installation files. Now this option is really tricky as it is firewall sensitive. If you have a private network that is secured heavily within the firewall, more times than not, your installation of this component will fail. You will also encounter the error message below:

“Windows couldn't find required files to complete the requested changes. Make sure you're connected to the internet and try again. Error Code: 0x800F081F”



This will probably discourage many users. You know you are on a connection, you're hitting the internet, and you're able to browse. Please be advised that the firewall of the connection is definitely the main culprit for this issue. To resolve, ask your administrator if there is major security on the firewall that is blocking the download or if your company has any policies in place for Microsoft Updates or downloads. The best solution for this is to use a home network or a mobile hotspot to download the component. When using a private or company network, there are measures in place that the users are not in control of. Once you're off of these networks, there are less limitations and securities that will not inhibit your downloads of these key features. Installation of Navisworks Freedom will be successful from this point on.