Revit: Can't find the Content Library

Aug 17, 2014

Issue:

You cannot find libraries and templates when working in Revit.

Causes:

Possible causes:

1. Depending on the country chosen when installing Revit or internet connection, the library is not installed.
2. If installed, folder could have been installed in a different location than the default location path.

Solution:

First thing is to check if the library is installed.

1. The default location of the files should be: C:\ProgramData\Autodesk\Product (Revit 2014), unless a different location is specified during install.
2. If the files are not there, please run a search and check your entire drive for your content files, not only program files.
3. Check to see if "Show hidden files, folders, and drives" is checked. By default "program data is hidden". Start>Control Panel>Folder Options>View tab.
4. If it's unchecked than check it and try going back to the C:/ProgramData folder to see if the folder is there with the files inside.

If they are installed:

1. You can create a new path from Revit to this folder location
   1. Click the Big R upper left corner> Options > File locations
   2. Click Places> Click the Plus sign
   3. Find the path
2. Change the default path
   1. Click the Big R upper left corner> Options > File locations
   2. Click Browse under the "Default path for family template files"
   3. Find the path

If they are not installed:

1. Ensure that you have internet connection
2. Make sure that Autodesk sites are not being blocked by your firewall or anti-virus.
3. Repair and install the library:
   1. For 2015F
   2. For 2014 and earlier

Products:

AutoCAD Design Suite;AutoCAD Revit Architecture Suite;AutoCAD Revit MEP Suite;AutoCAD Revit Structure Suite;Building Design Suite;Revit;Revit Architecture;Revit MEP;Revit Structure;AutoCAD Revit LT Suite;Revit LT

Versions:

2012;2013;2014;2015

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